A Glance into zVPS

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Summer 2017

In the beginning....

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May the Force be with you. Live Long an Prosper. Good luck.

Who are we?

Largest independent provider to insurance and managed care industries of:

- Sales
- Benefits administration
- Retention
- Reform / Exchanges
- Technology solutions



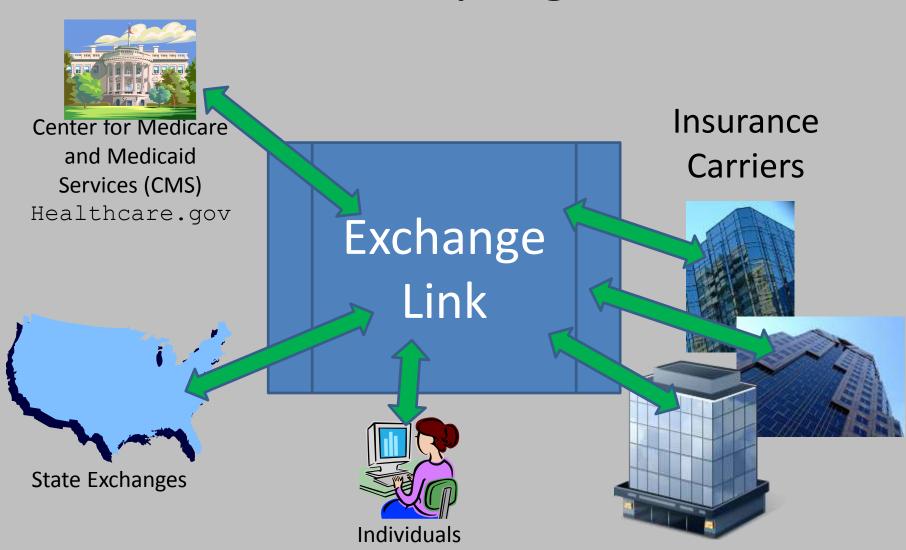


florida

Tampa

Founded 1970

ACA – Very High Level



They will remain unnamed...



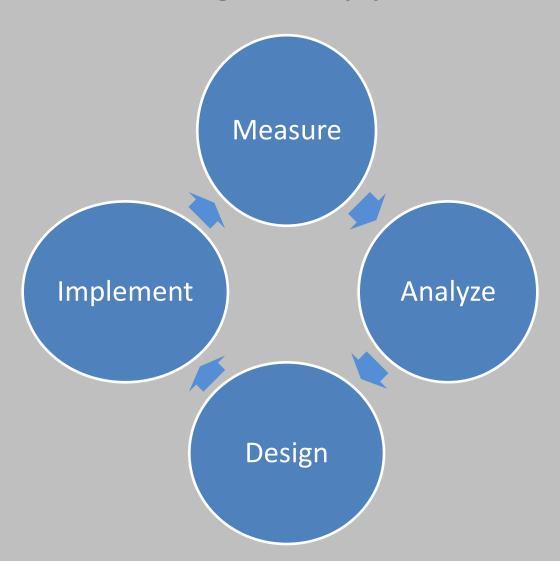




Politics of The Affordable Care Act

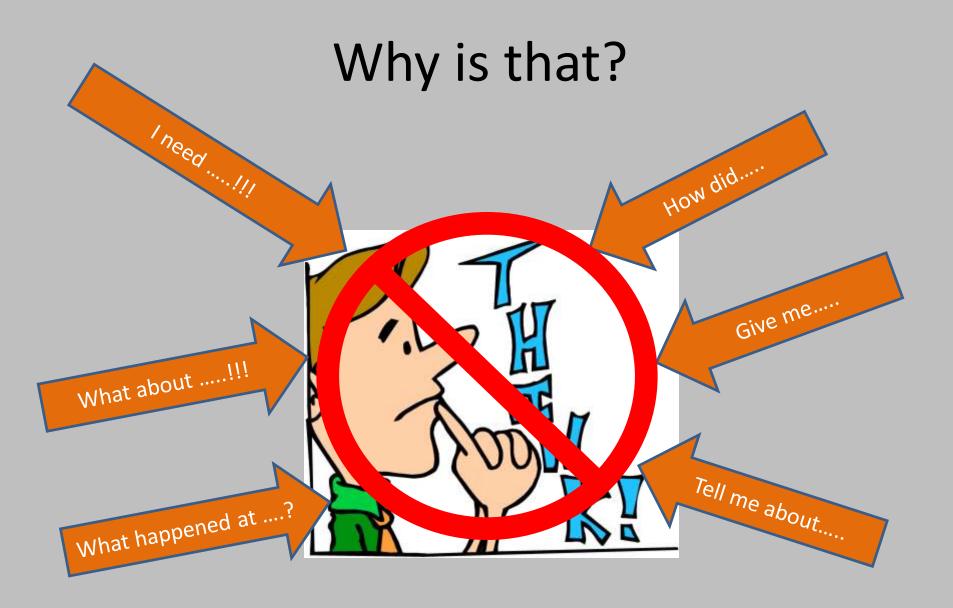


How Monitoring is supposed to work

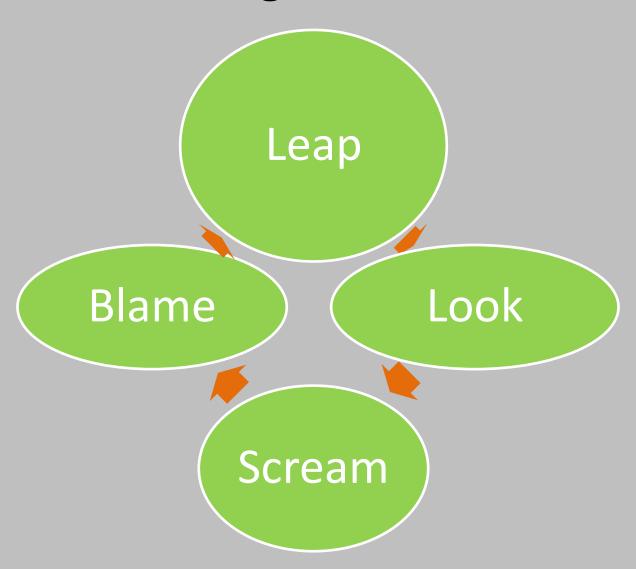


Hot it often works

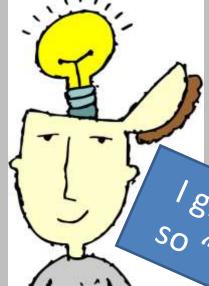




How Monitoring Should NOT work...



What if....



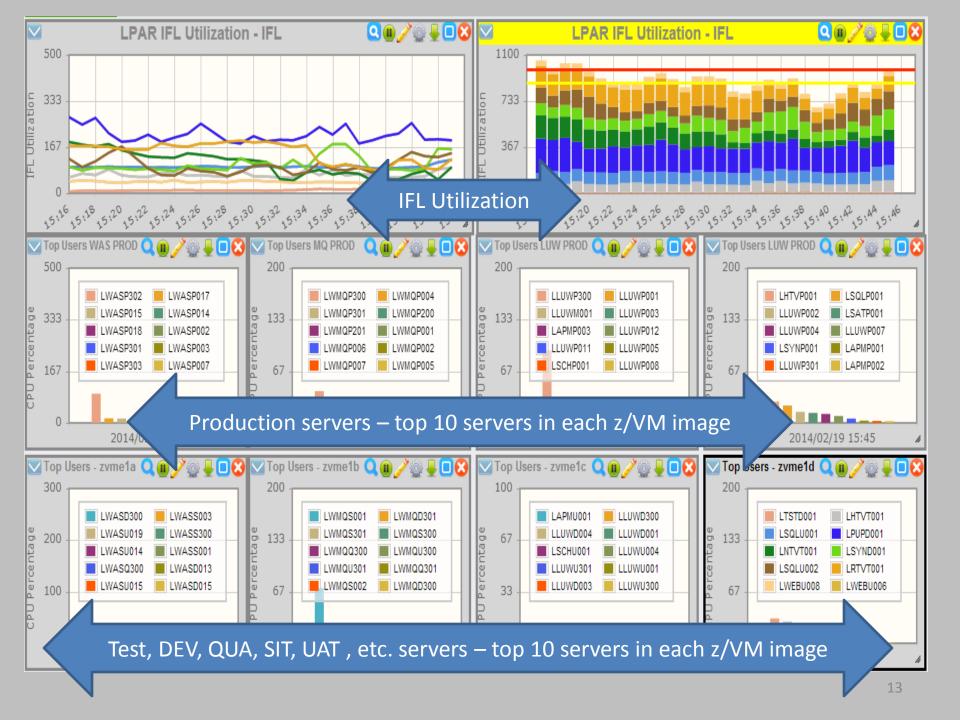
I give "them" the data

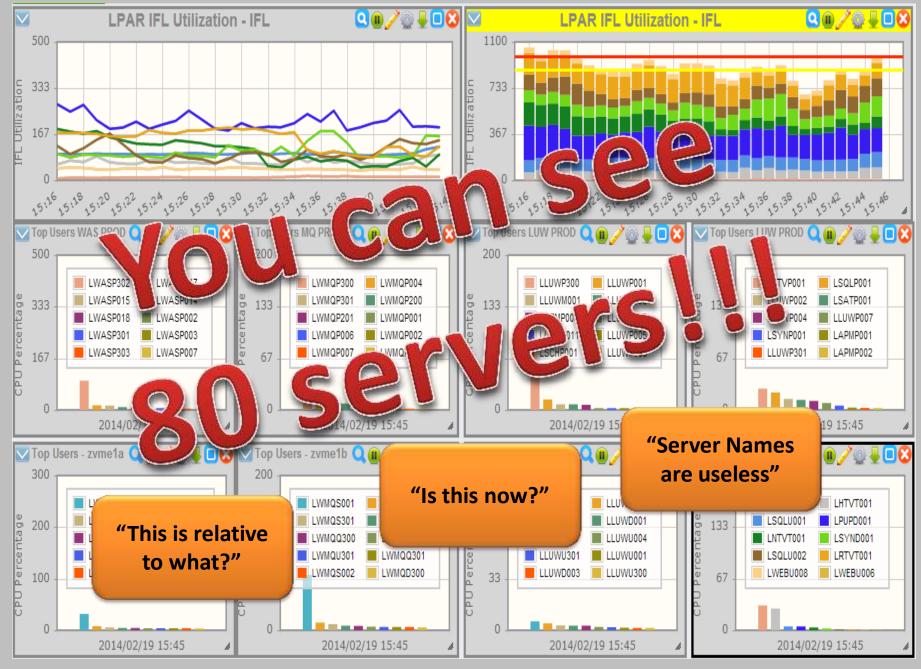
"can SEE IT!!!

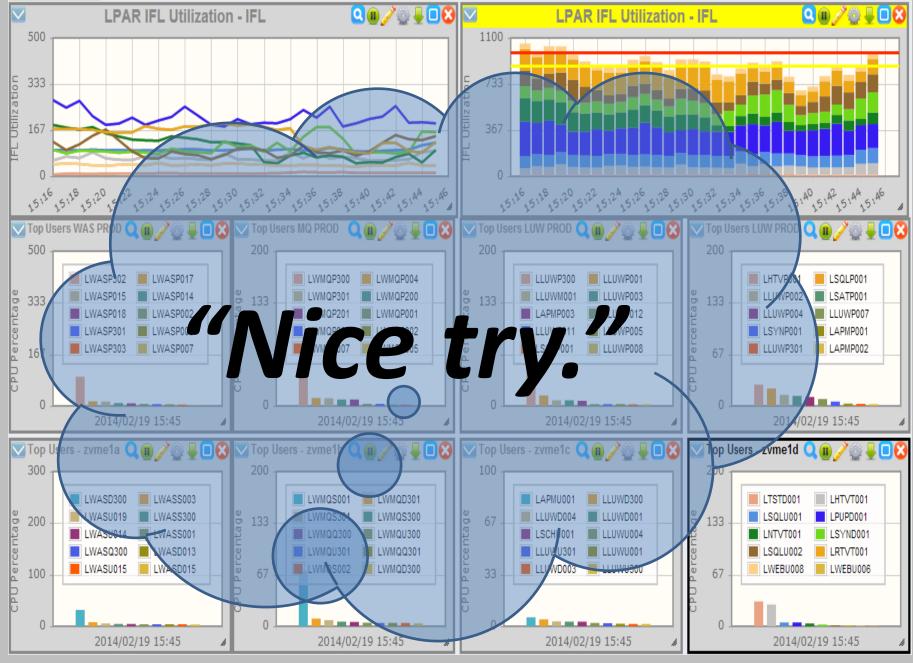


My first attempt







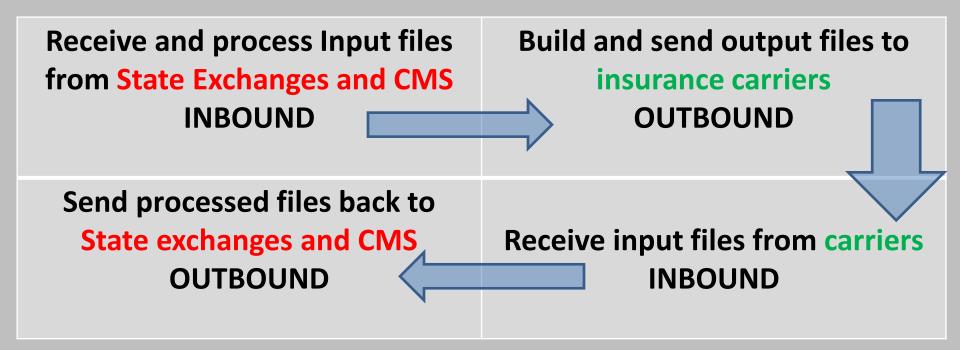


"Mike, you're doing it Wrong!"

Learn the workload

Classify the workload Display the workload

Exchange Link Processing



Learn the workload

What runs on this server? Database, application, Web, Integration Bus, etc.

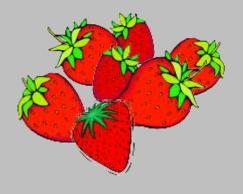
What business processes does this sever support? Processing customer data, common services, reporting, etc.

Who manages this server? Linux, other software, applications, etc.

Classify, Classify

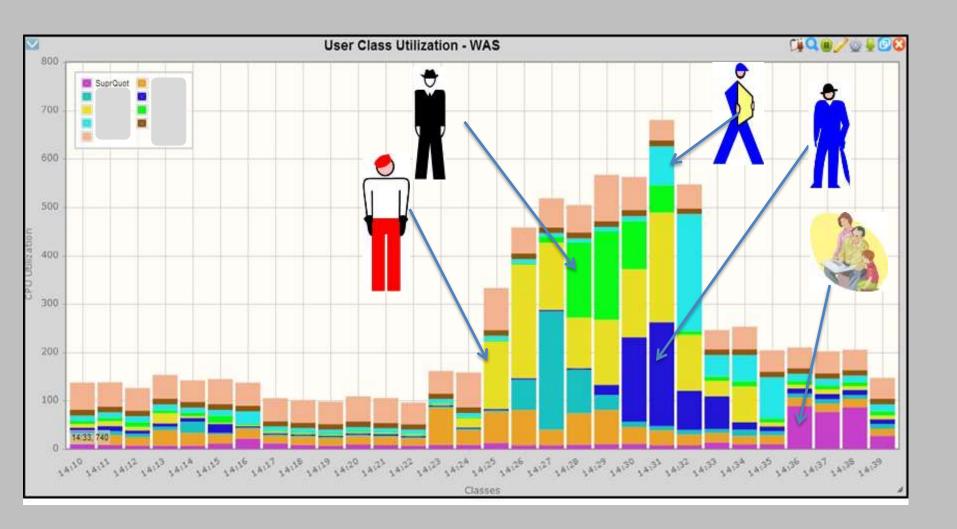




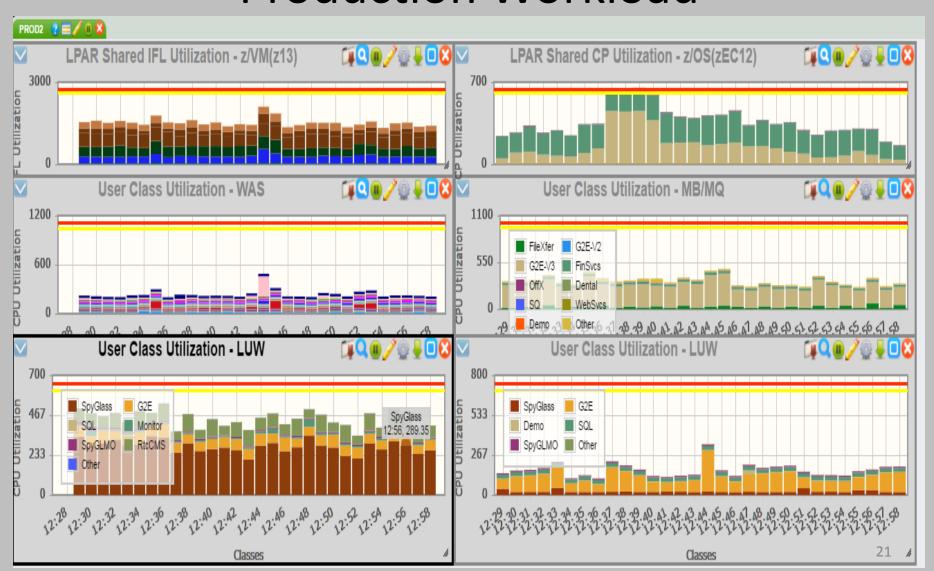


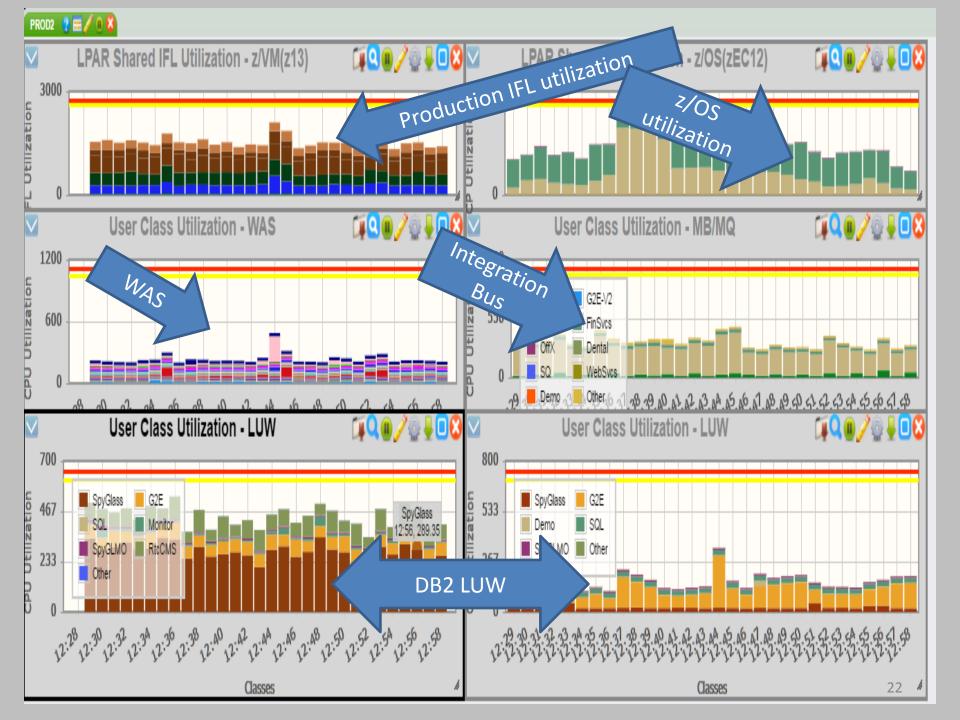


Display

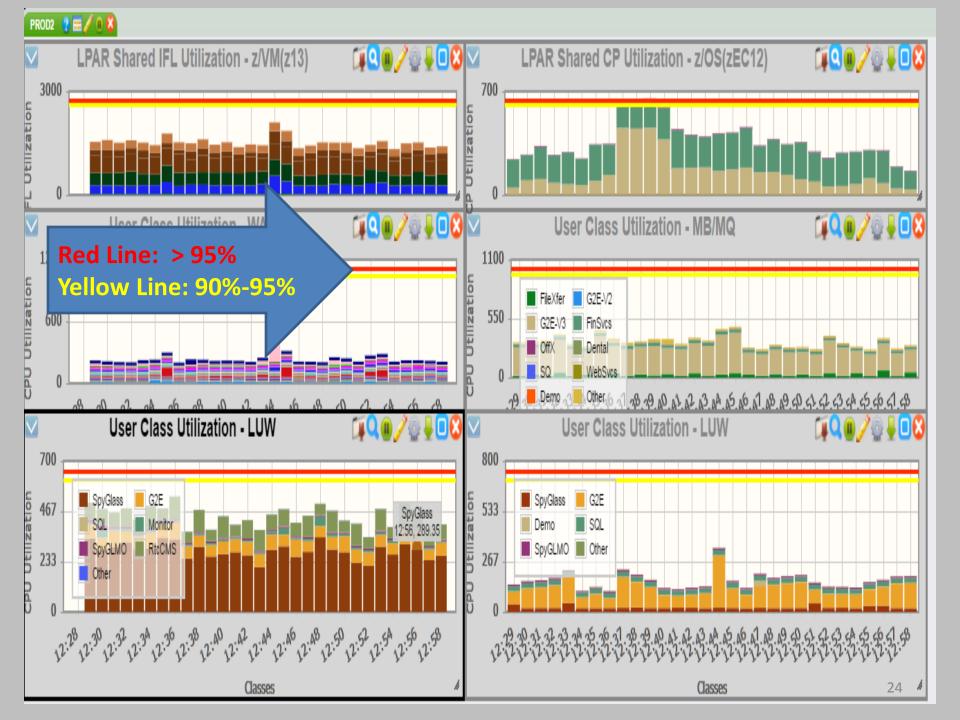


Group of Displays: Production Workload





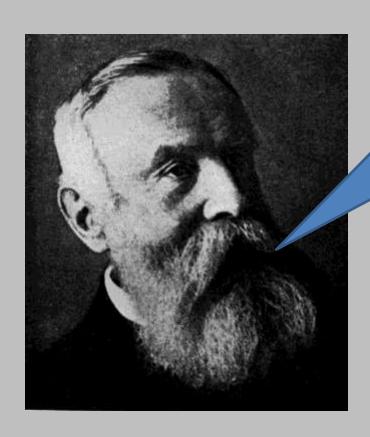






Time to think!





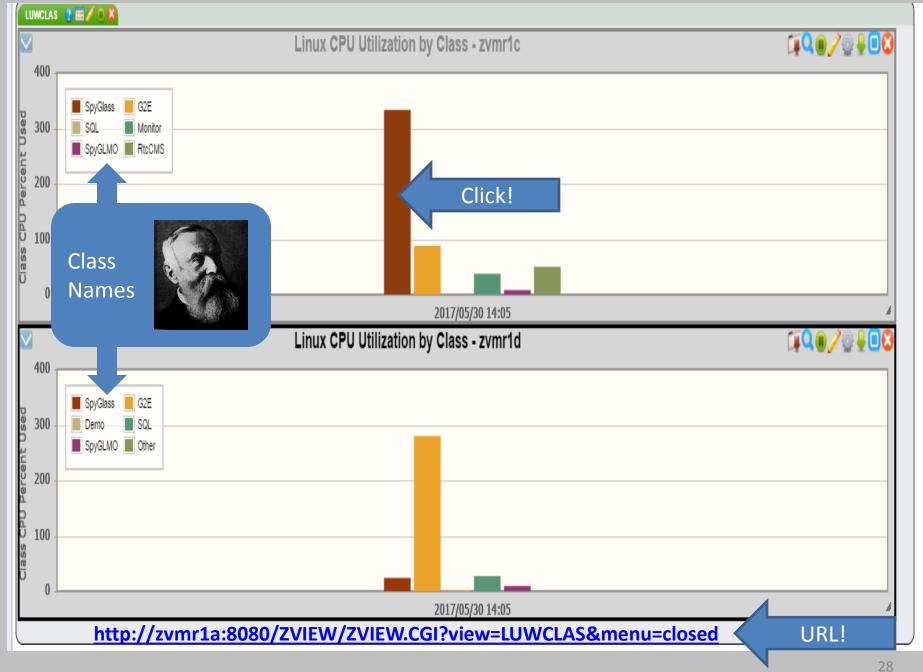
Steve - DBA

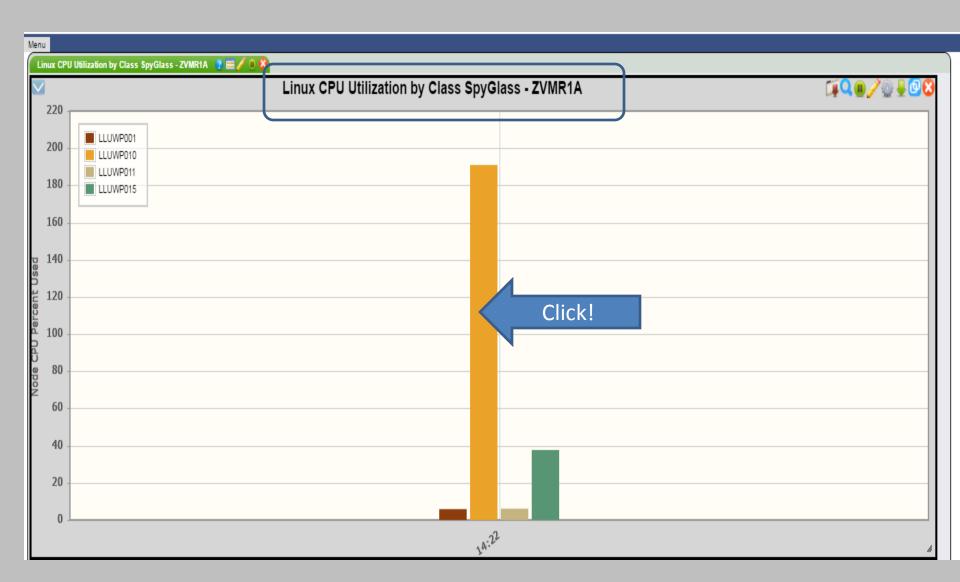
"Mike, I need a display that shows the CPU consumed by the DB2 production servers."

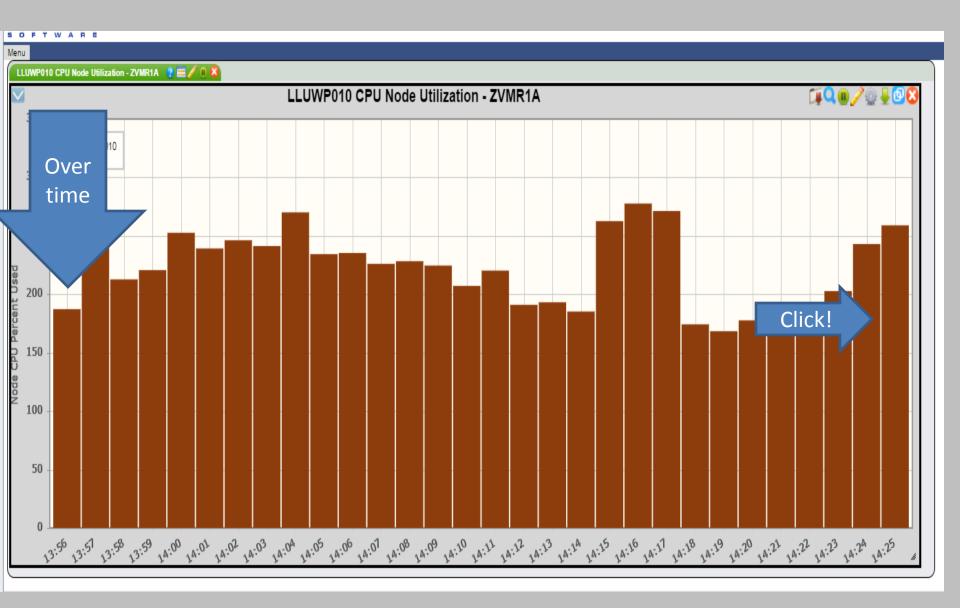
Steve does not care about WebSphere

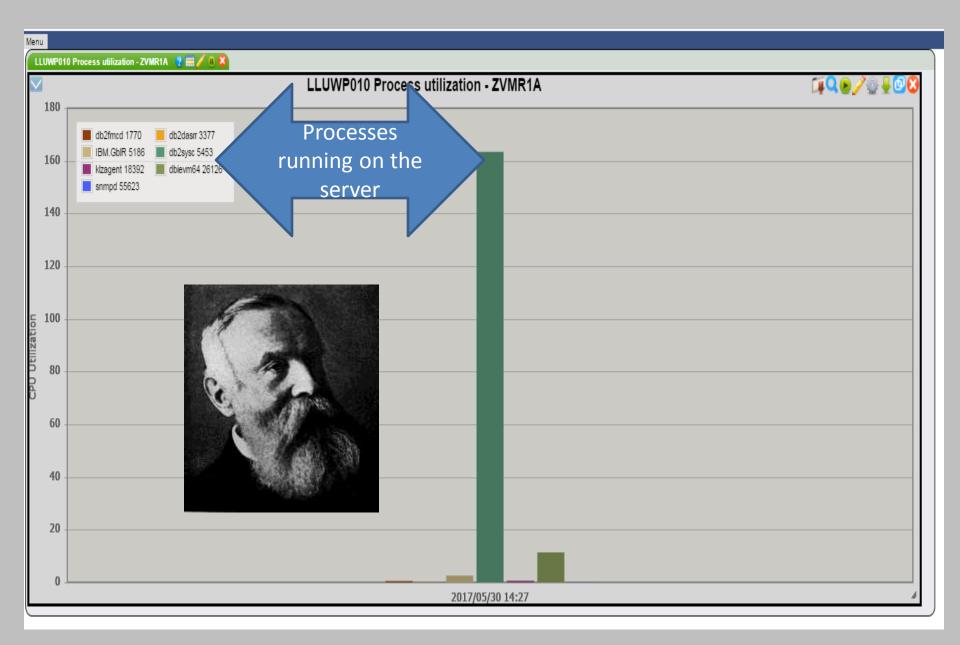
Steve does not care about Integration Bus

Steve does not care about IFLs











"Hey Mike, what <u>was the</u>
<u>name</u> of that display
that shows the CPU
consumed by the DB2
production servers."

http://zvmr1a:8080/ZVIEW/ZVIEW.CGI?view=LUWCLAS&menu=closed

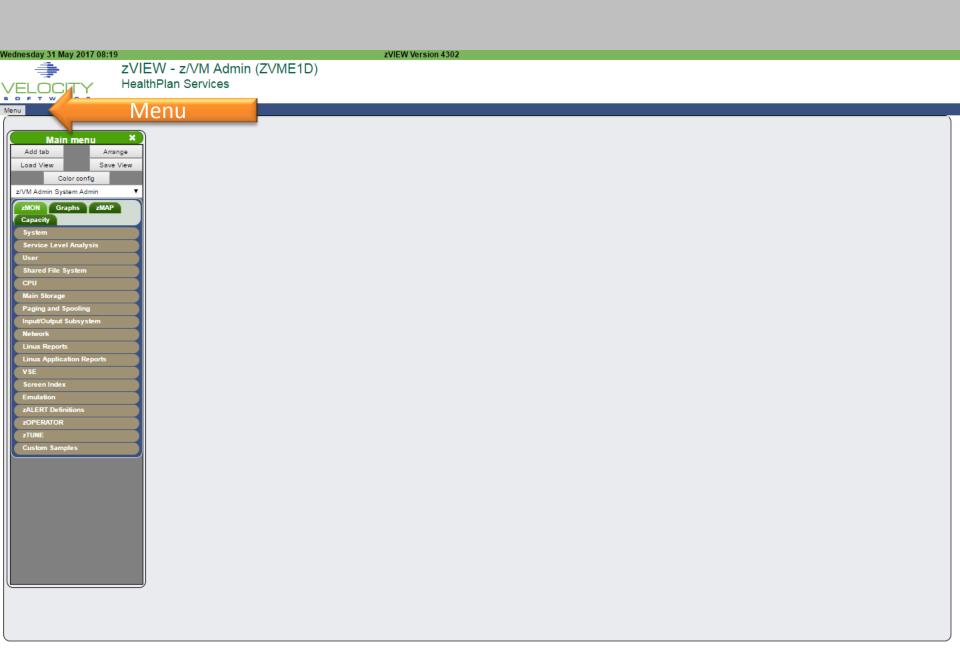
Really? You

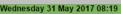
How do you save a view in zVIEW?

Create the view

Save the view

Retrieve the link

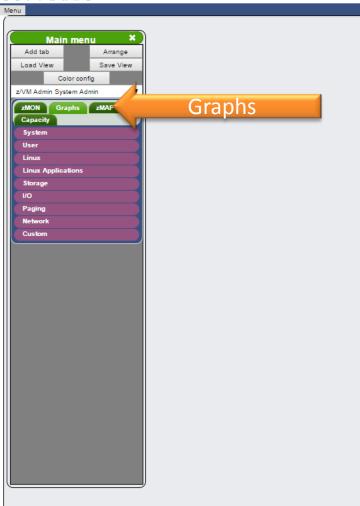


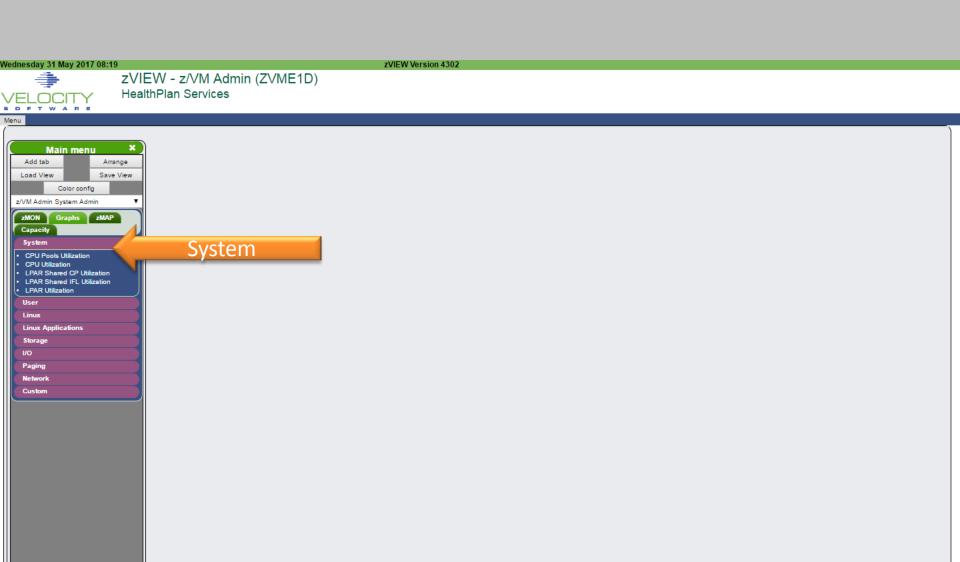


zVIEW Version 4302



zVIEW - z/VM Admin (ZVME1D) HealthPlan Services

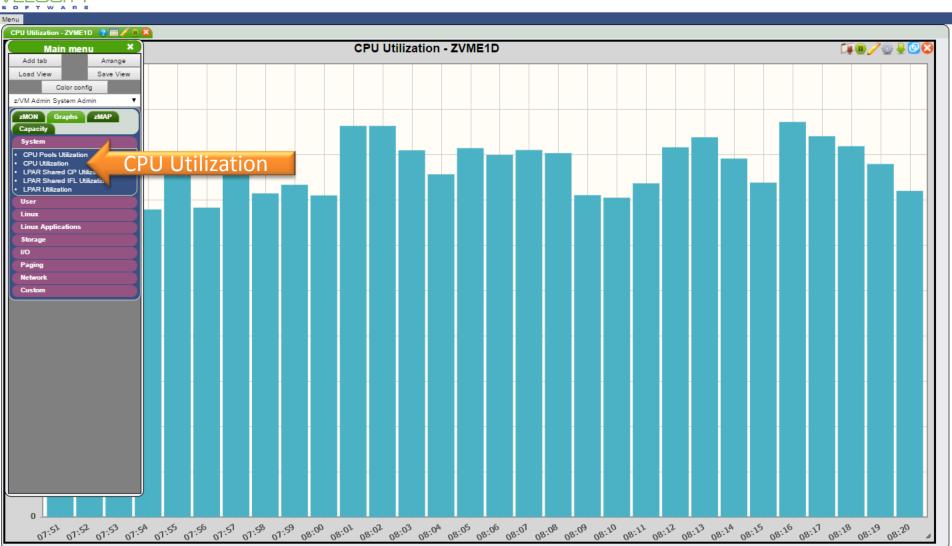






zVIEW Version 4302

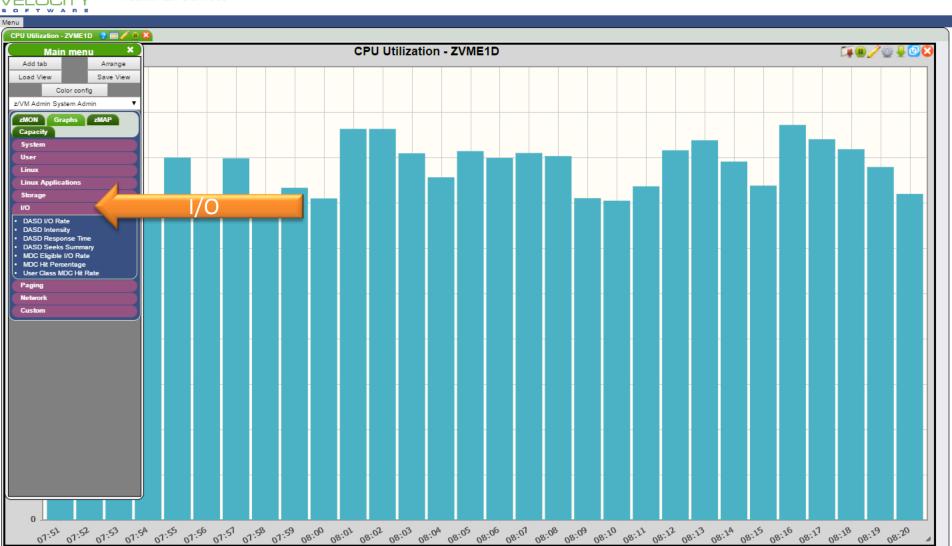




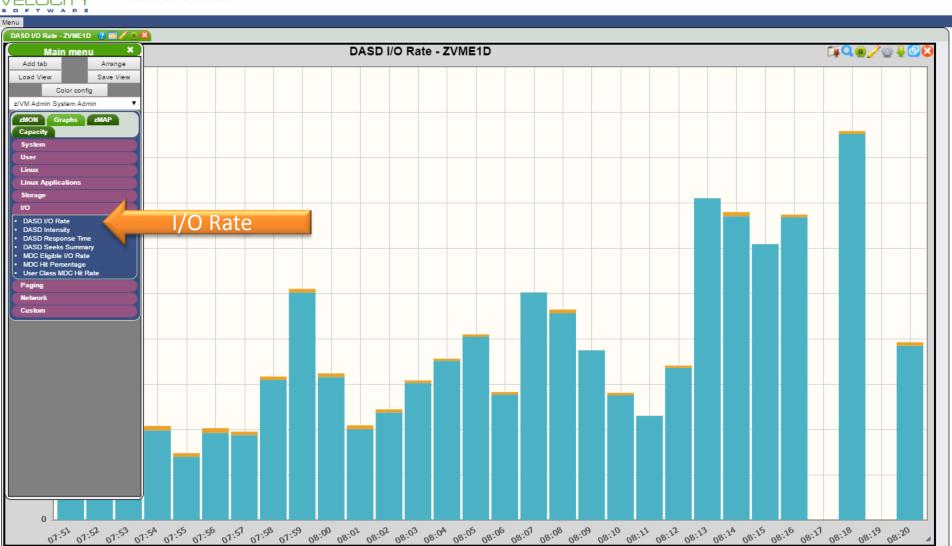


zVIEW Version 4302





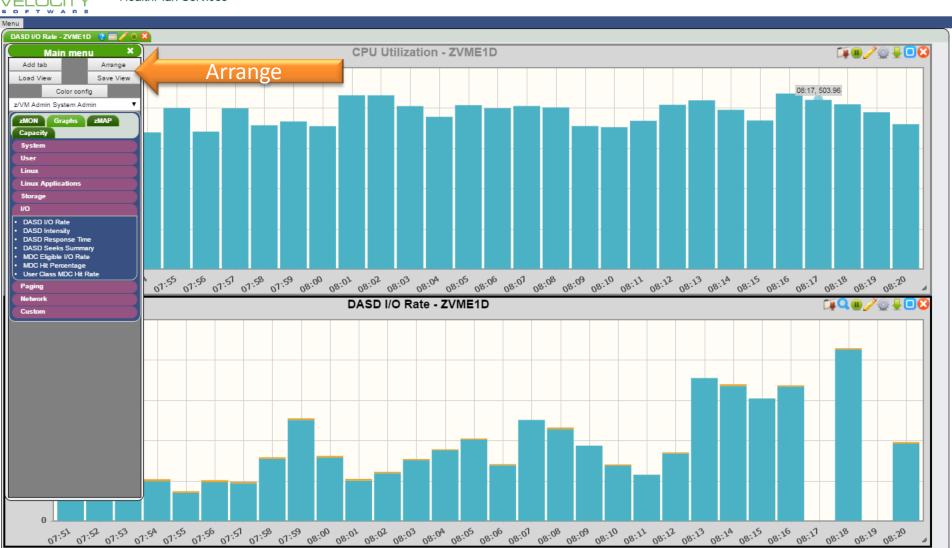


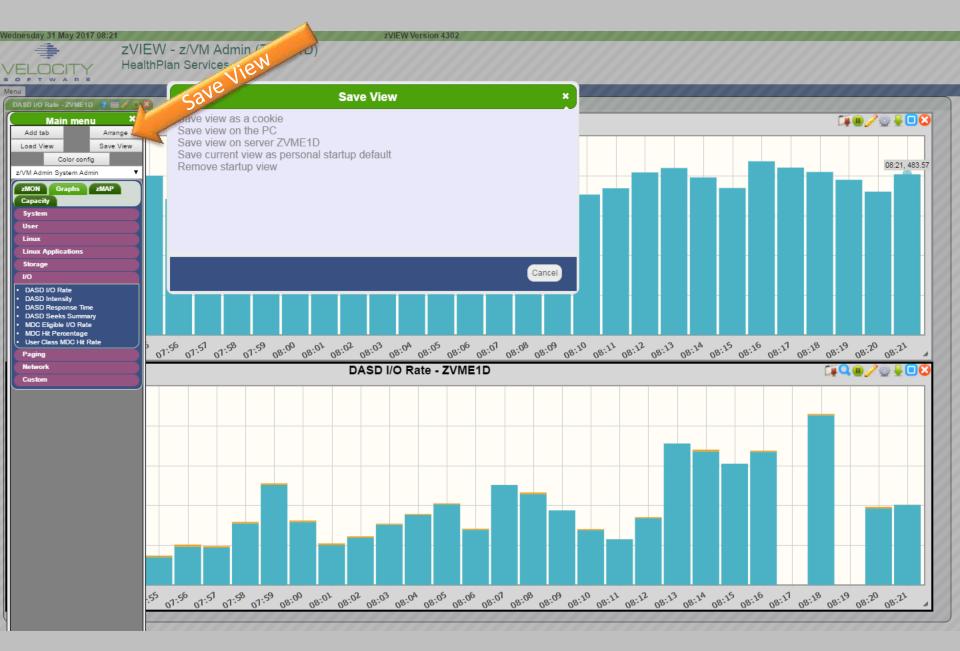


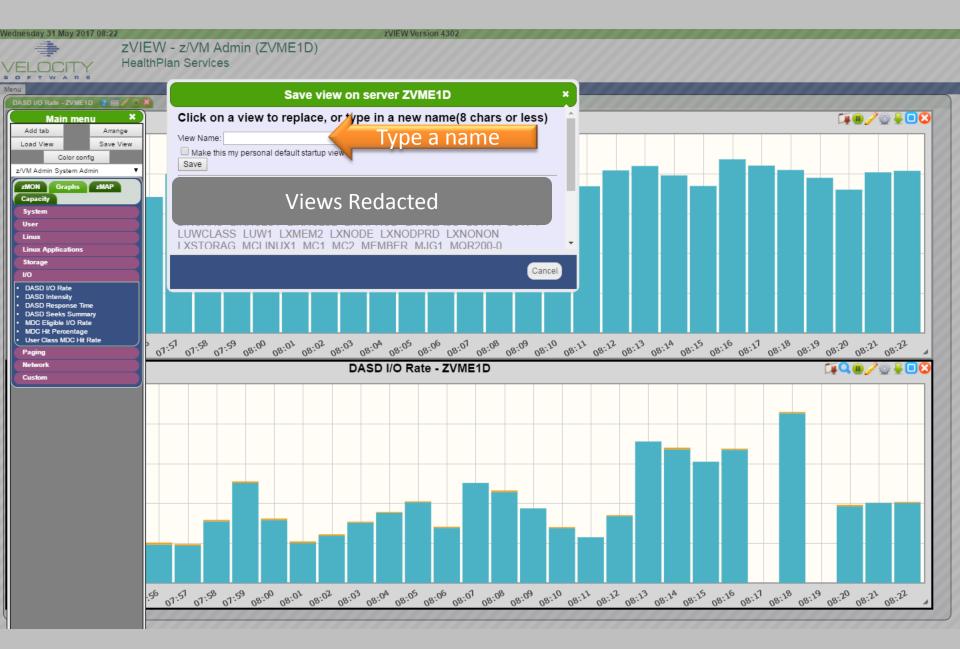


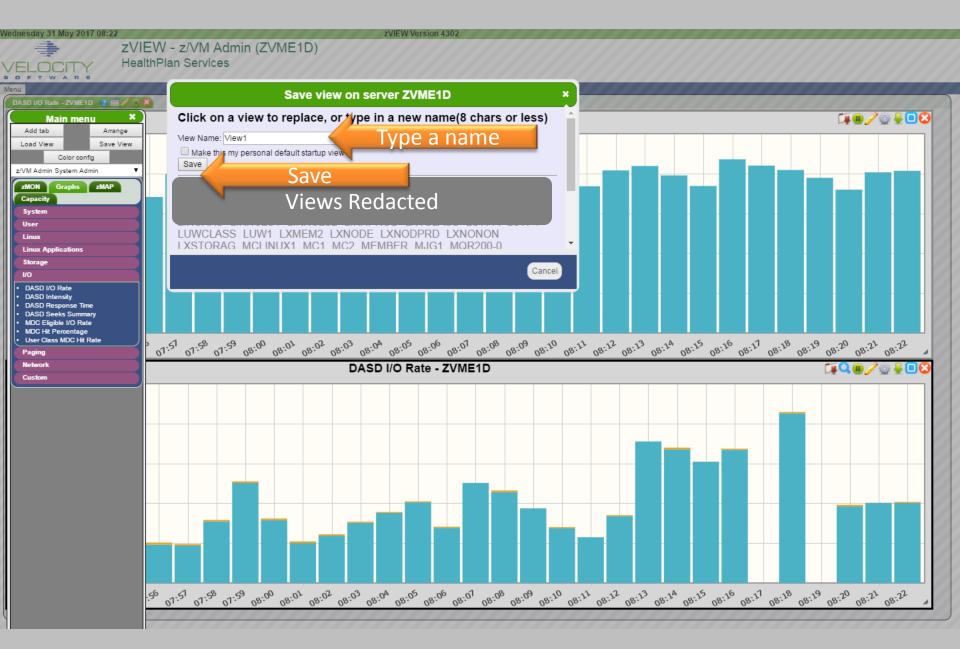
zVIEW Version 4302



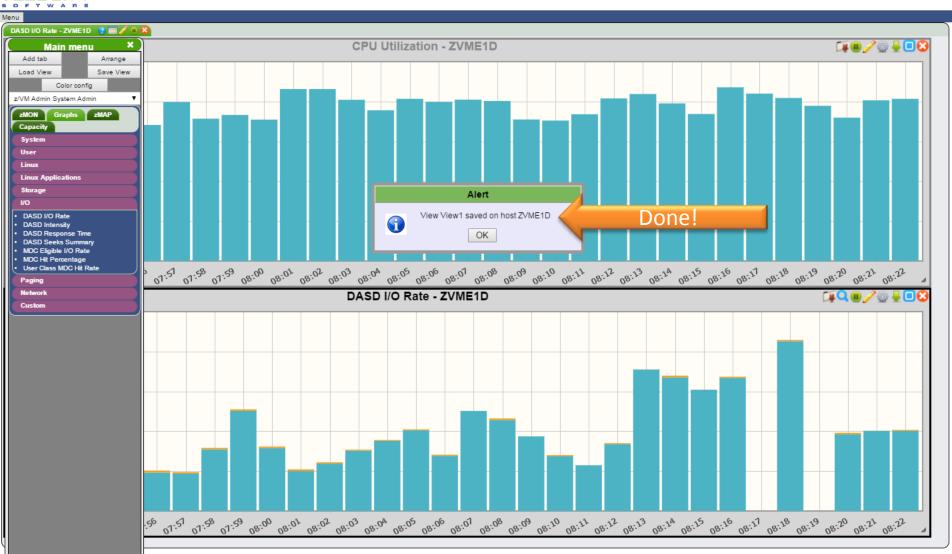


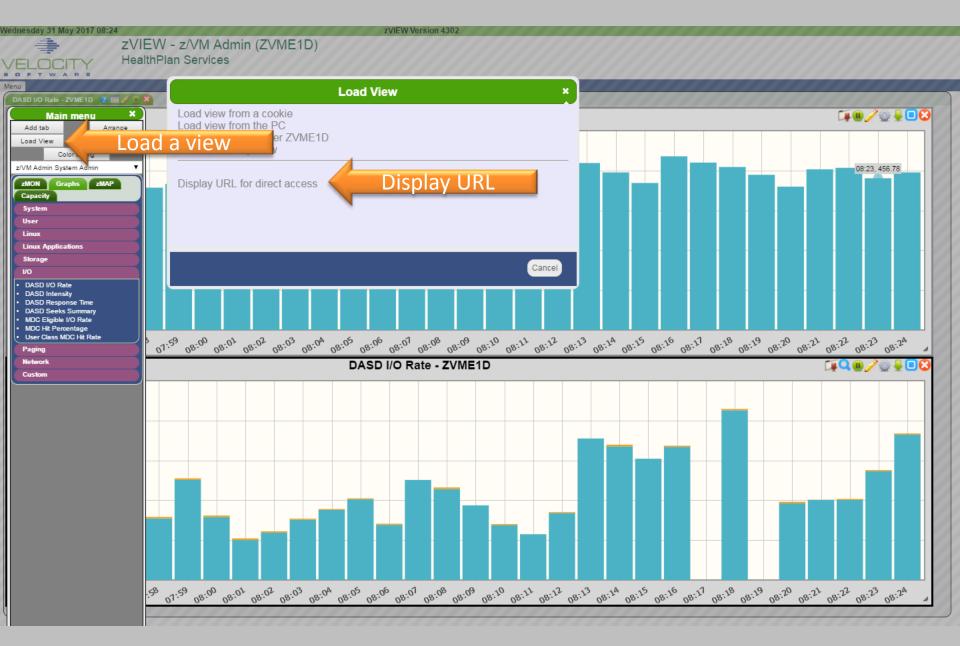


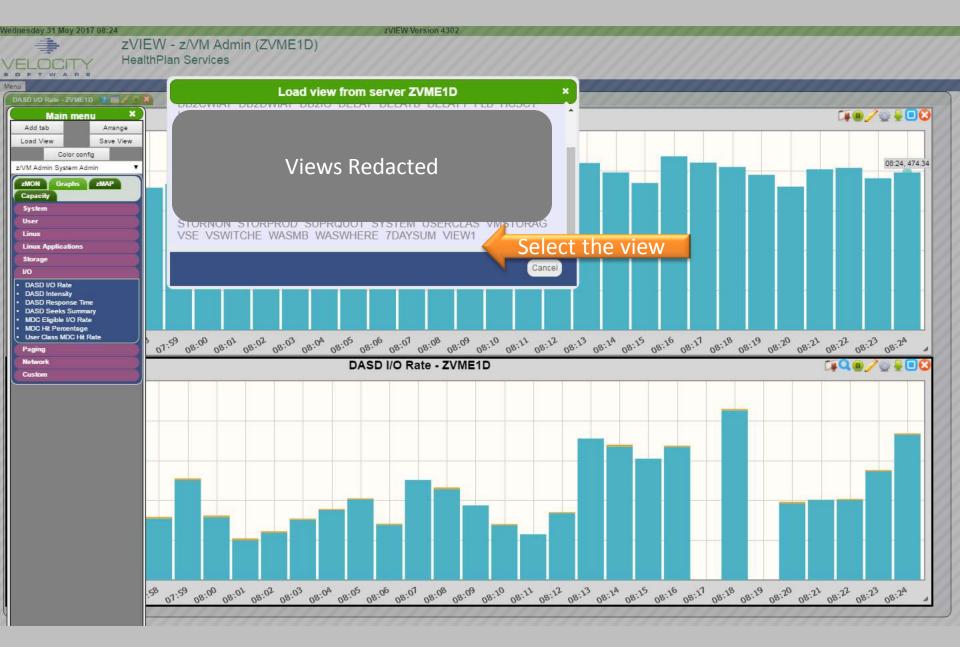
















Alert



You may copy and paste this into the address bar to access directly http://zvme1d:8080/ZVIEW/ZVIEW.CGI?view=VIEW1





Now I get a call from Paul

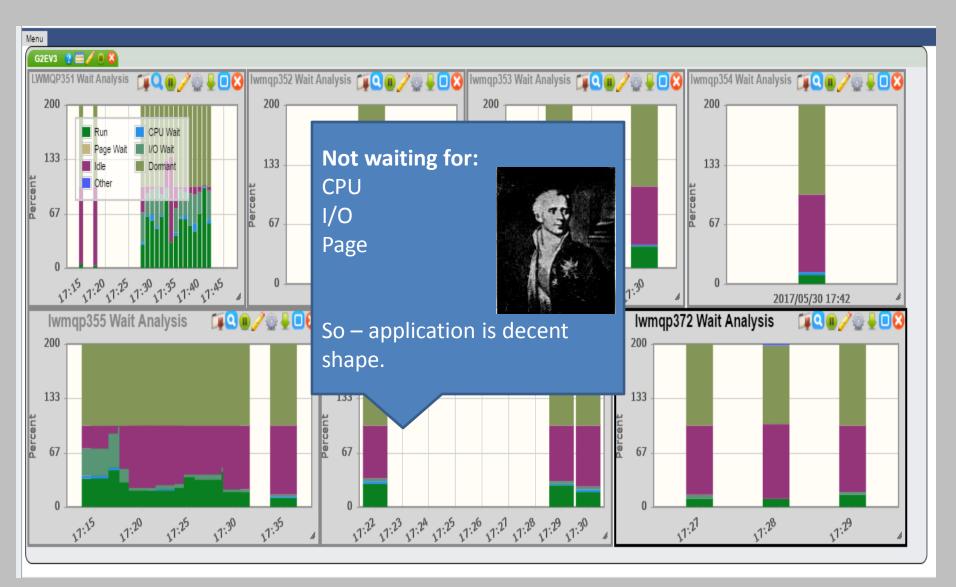


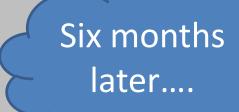
Paul - WAS

"Mike, I need a display that shows the Delay Analysis in the G2E-V3 application."

Paul does not care <u>about DB2</u>

Paul does not care about CPU or IFLs







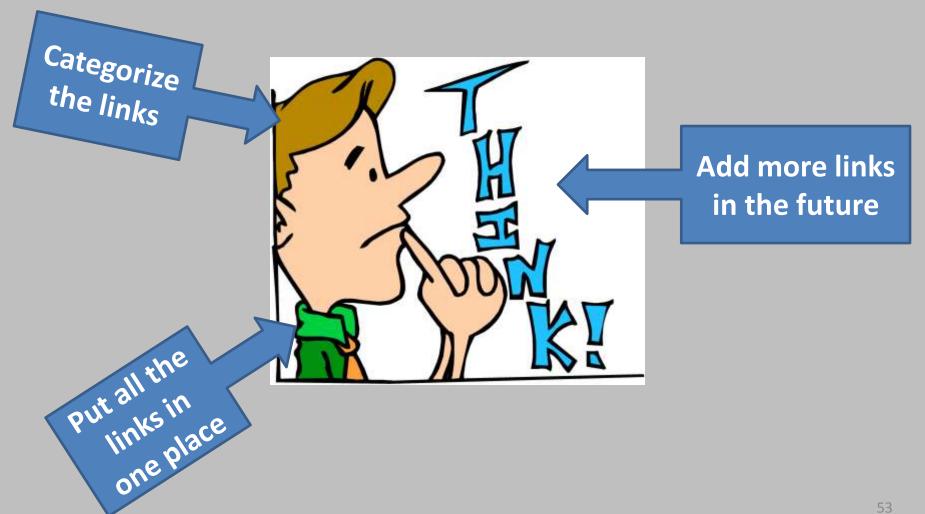
"Hey Mike, what <u>was the</u>
<u>name</u> of that display
that shows the Wait
States for the G2E-V3
production application."

Really? You

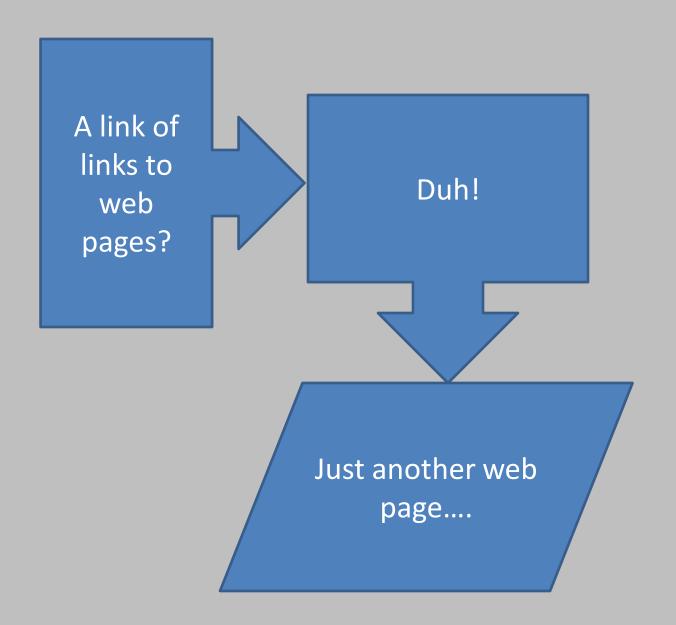
http://zvmr1b:8080/ZVIEW/ZVIEW.CGI?view=G2EV3&menu=closed



There has to be a better way....







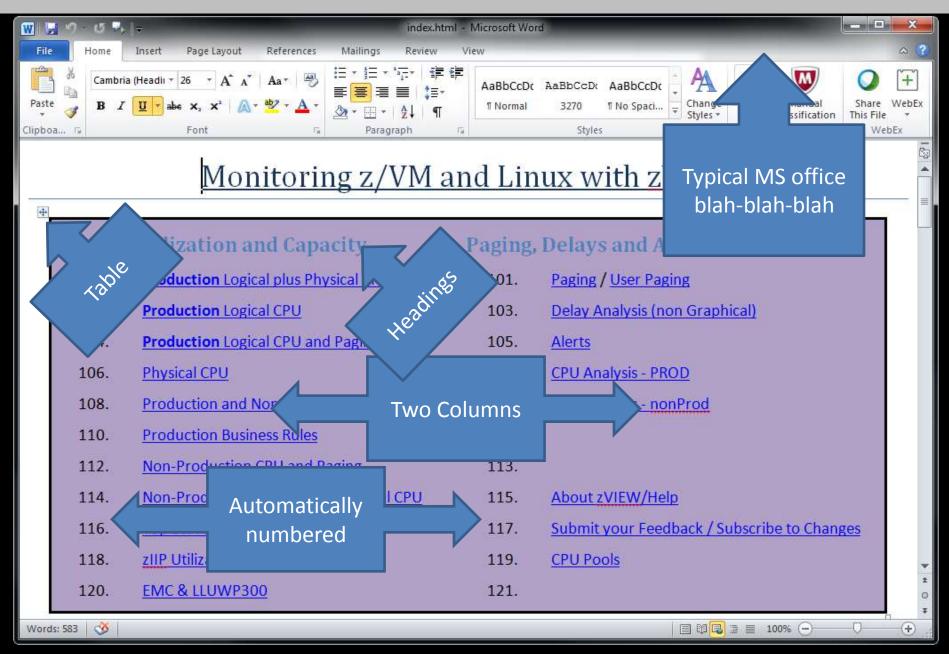
Get to work, keep it simple

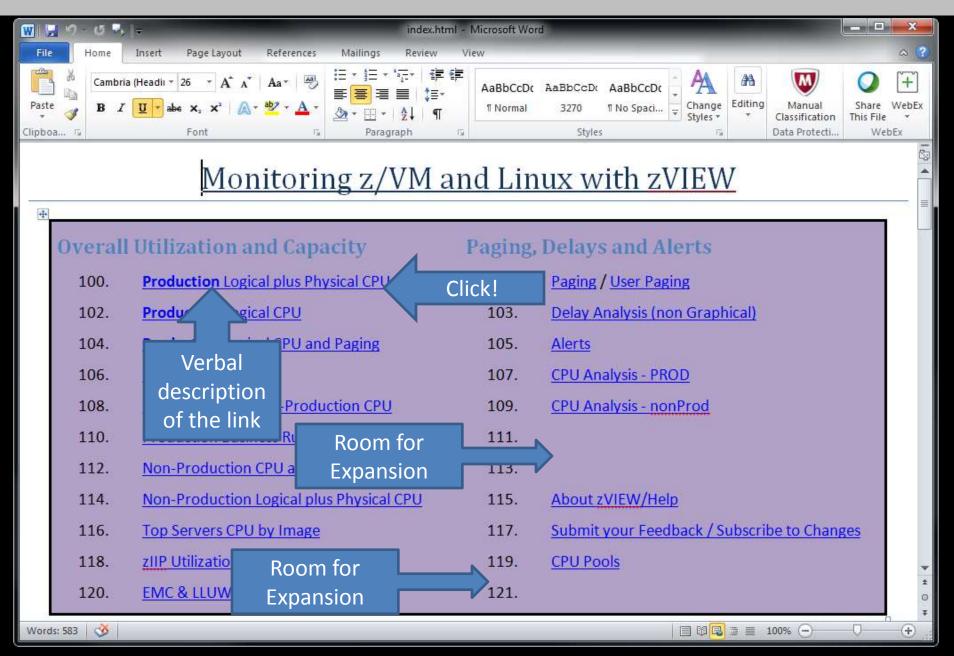




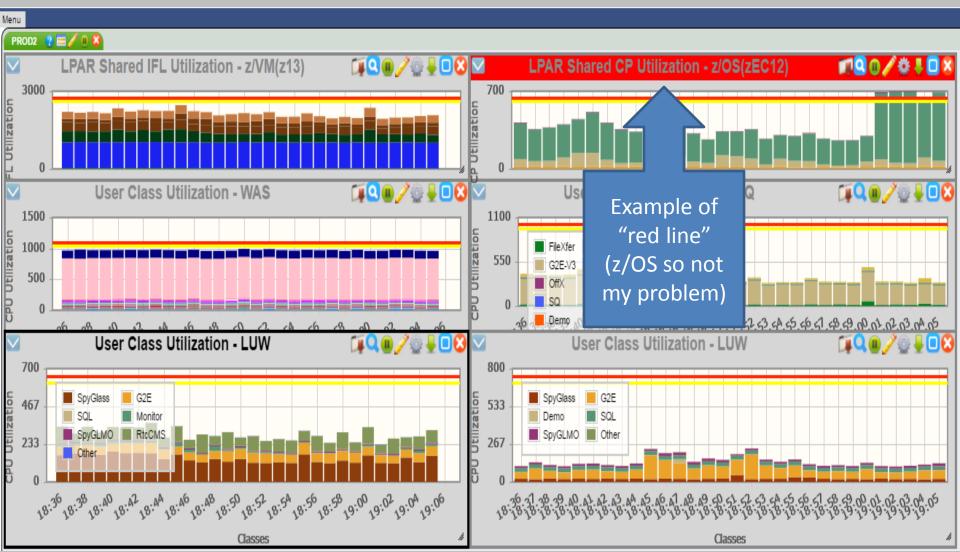
Make a Web Page: Do what you know

MS Word Save As HTML Upload to zVWS

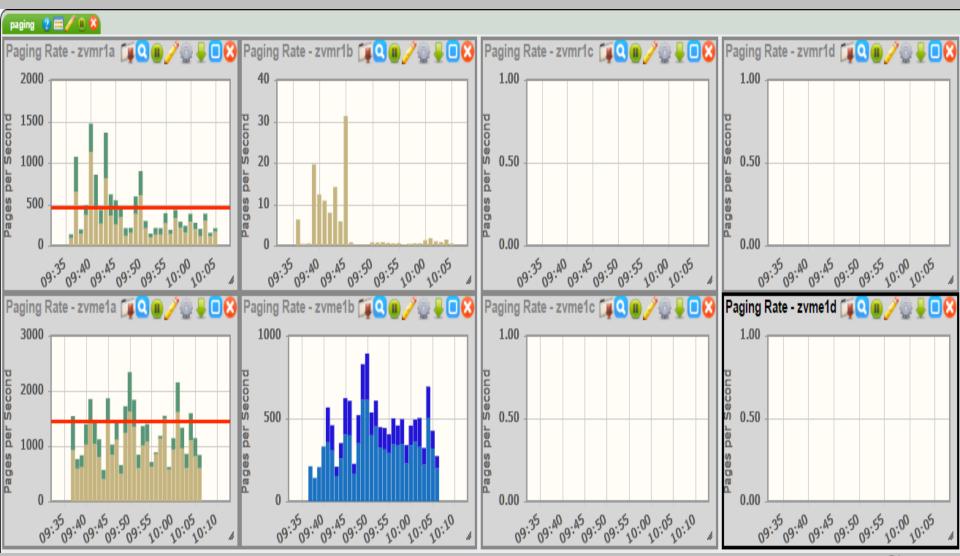




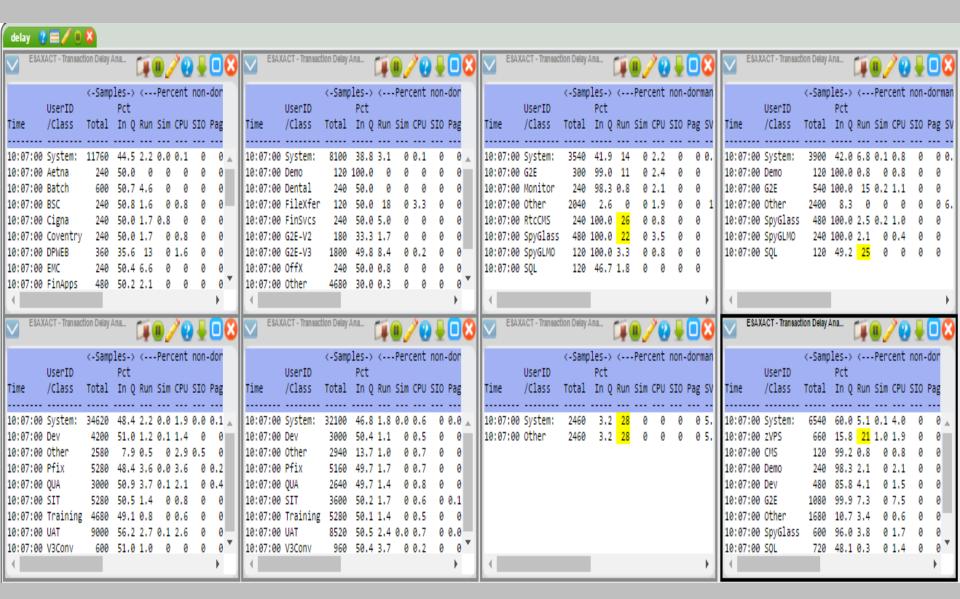
100. Production Logical plus Physical CPU



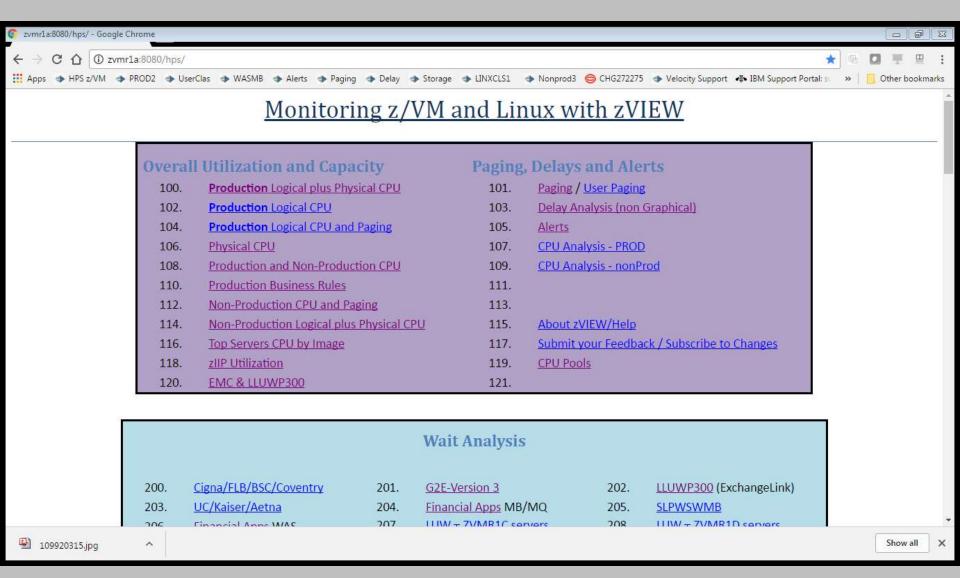
101. Paging



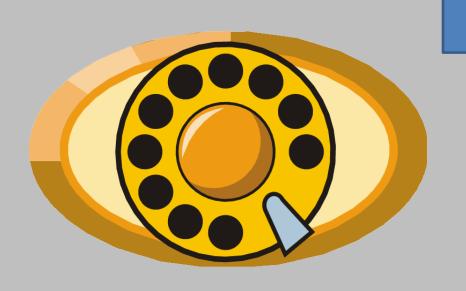
103. Non-graphical Wait States



http://zvmr1a:8080/hps/

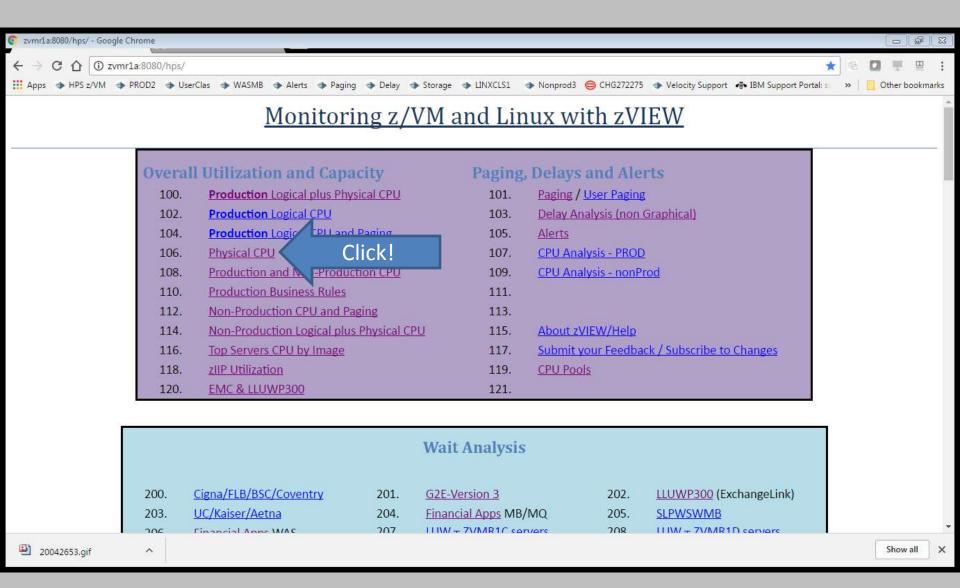


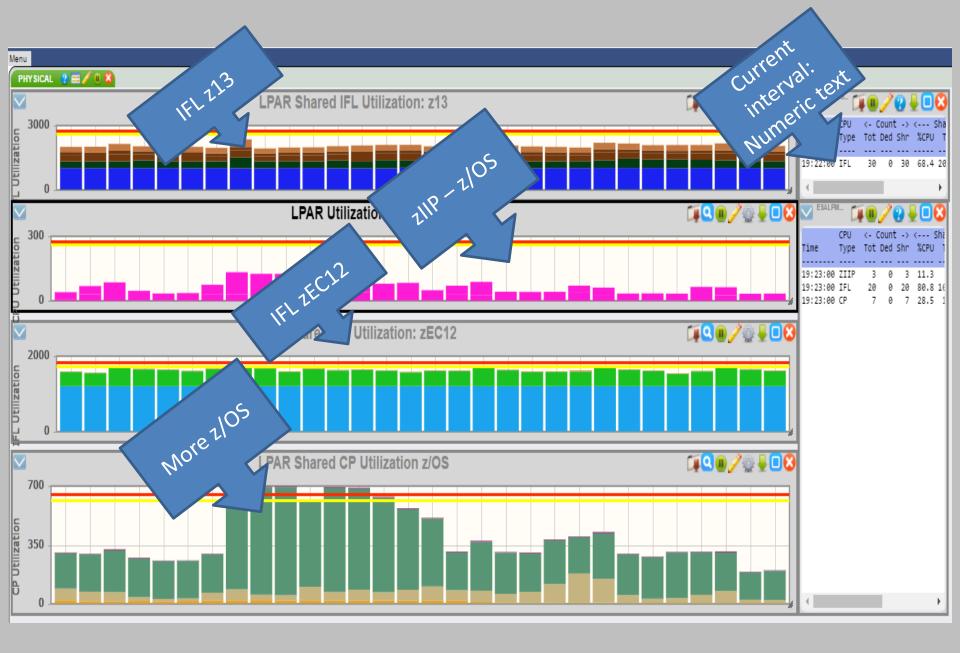
Why did I number the links?



Hey Mike, how do I see Physical CPU Utilization?

Go to the Link of Links and clock on #106





Section 100 - overview

Monitoring z/VM and Linux with zVIEW

verail	Utilization and Capacity	Paging,	Delays and Alerts
100.	Production Logical plus Physical CPU	101.	Paging / User Paging
102.	Production Logical CPU	103.	Delay Analysis (non Graphical)
104.	Production Logical CPU and Paging	105.	Alerts
106.	Physical CPU	107.	CPU Analysis - PROD
108.	Production and Non-Production CPU	109.	CPU Analysis - nonProd
110.	Production Business Rules	111.	
112.	Non-Production CPU and Paging	113.	
114.	Non-Production Logical plus Physical CPU	115.	About zVIEW/Help
116.	Top Servers CPU by Image	117.	Submit your Feedback / Subscribe to Changes
118.	zIIP Utilization	119.	CPU Pools
120.	EMC & LLUWP300	121.	

Section 200 – Wait Analysis

Wait Analysis					
200. 203.	Redacted	201. 204.	G2E-Version 3 Financial Apps MB/MQ	202. 205.	<u>LLUWP300</u> (ExchangeLink) <u>SLPWSWMB</u>
206.	Financial Apps WAS	207.	<u>LUW _ ZVMR1C servers</u>	208.	LUW T ZVMR1D servers
209.	<u>LLUWP010</u> (SpyGlass DB2)	210.	<u>LUW _T P010 & P300</u>	211.	

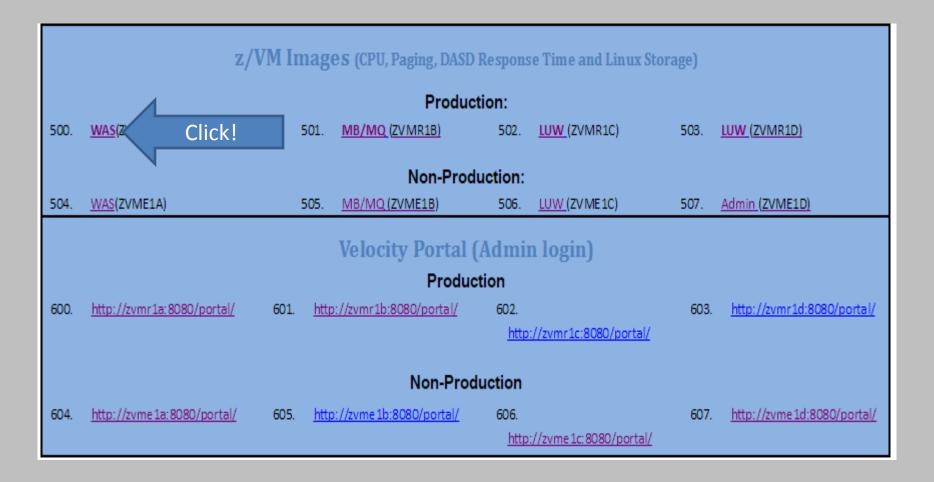
Section 300 – Middleware and LUW

	Production Middle	eware and Appl	lications
300.	CPU By Class	301.	Memory Allocation
302.	Exchange Link V3 (WAS, MB, MQ, LUW)	303.	
	Product	ion DB2 LUW	
304.	Servers by Class	305.	ZVMR1C T I/O Rate and Wait
306.	I/O Rate, intensity and response time	307.	ZVMR1D _T I/O Rate and Wait
308.	<u>Linux Server Class CPU</u>	309.	List LUW Servers by image
310.	LLUWP010 (SpyGlass DB2)	311.	LLUWP013 (RT & CMS)

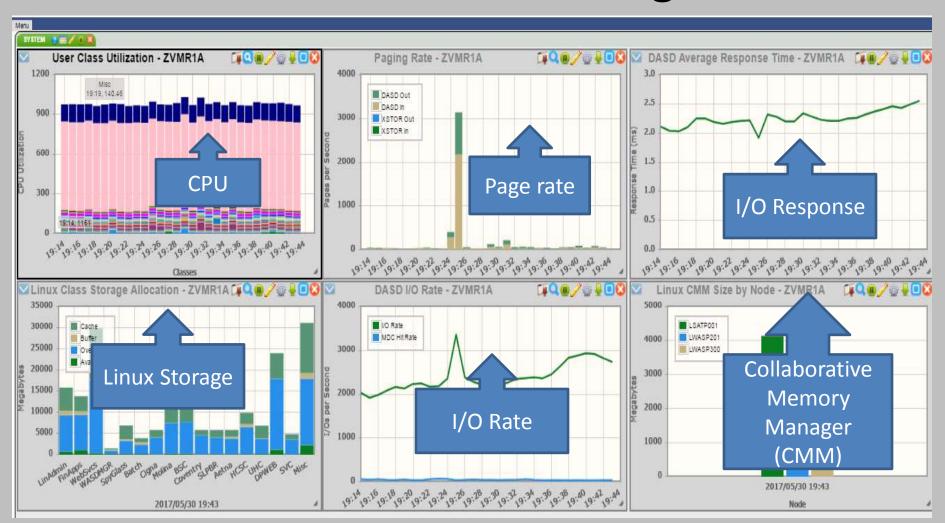
Section 400 – Linux displays

		Linux Production	
400.	CPU Utilization by Class	401.	Linux Memory
402.	Linux System Statistics	403.	FTP server (LFTEP001)
404.	Collaborative Memory Manager (CMM)	405.	Swap Utilization
406.	Memory Analysis (text)	407.	
408.	ZEND	409.	
410.	All Classes CPU	411.	Outbound CPU (text)
412.	SQL CPU	413.	
414.	SLP CPU	415.	Binder CPU
416.	Internal, Legacy and Cross-carrier	417.	
418.	Redacted	419.	Redacted
420.		421.	
422.	Name-map for other servers	423.	
	1	inux Non-production	
450.	Wait Analysis (Graph)	451.	CPU Utilization by Class
452.	Wait Analysis (Text)	453.	Collaborative Memory Manager (CMM)
454.	Percent Used (Text)	455.	Linux Memory (Text)
456.	Linux System Statistics	457.	Systems A, B and C only
458.	PFIX on z13	459.	Which WAS servers are Where
460.	Redacted	461.	WAS T STEAL (and other stuff)
462.	neuacieu	463.	

Sections 500-600 – Deep Dive and Admin



Focus on one z/VM image – And whatever is running there

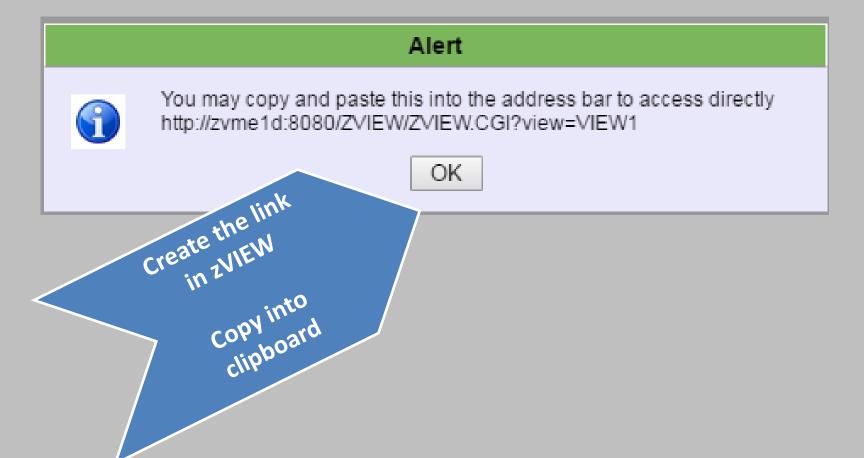


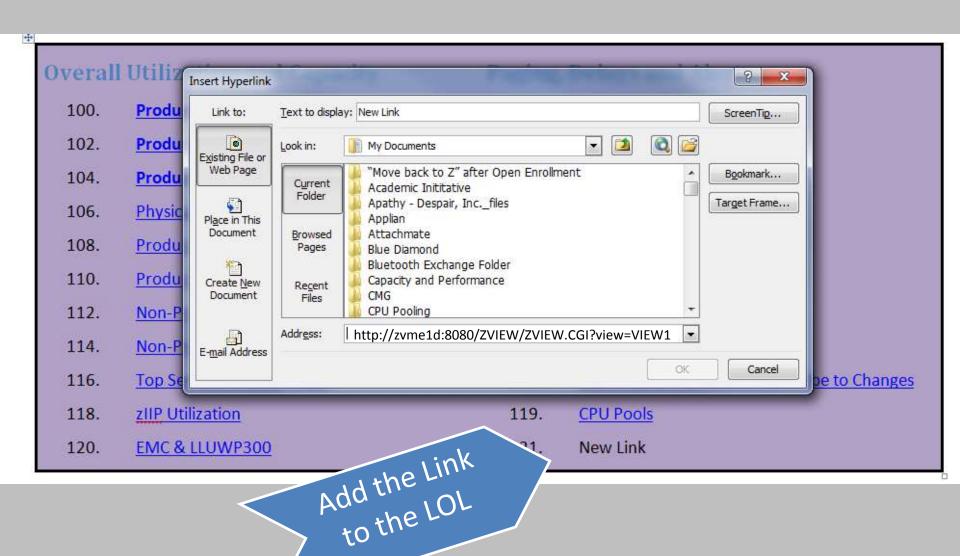
Adding a link to the LOL

Create the link in zVIEW

Add the Link to the LOL

Upload to zVWS





+							
	Overall	Utilization and Capacity	Paging,	Delays and Alerts			
	100.	Production Logical plus Physical CPU	101.	Paging / User Paging			
	102.	Production Logical CPU	103.	Delay Analysis (non Graphical)			
	104.	Production Logical CPU and Paging	105.	<u>Alerts</u>			
	106.	Physical CPU	107.	CPU Analysis - PROD			
	108.	Production and Non-Production CPU	109.	CPU Analysis - nonProd			
	110.	<u>Production Business Rules</u>	111.				
	112.	Non-Production CPU and Paging	113.				
	114.	Non-Production Logical plus Physical CPU	115.	About zVIEW/Help			
	116.	Top Servers CPU by Image	117.	Submit your Feedback / Subscribe to Changes			
	118.	zIIP Utilization	119.	CPU Pools			
	120.	EMC & LLUWP300	nk	New Link			
120. EMC & LLUWP300 Add the Link to the LOL							
				76			

Mike, what about non-production workload?

Monitoring z/VM and Linux with zVIEW

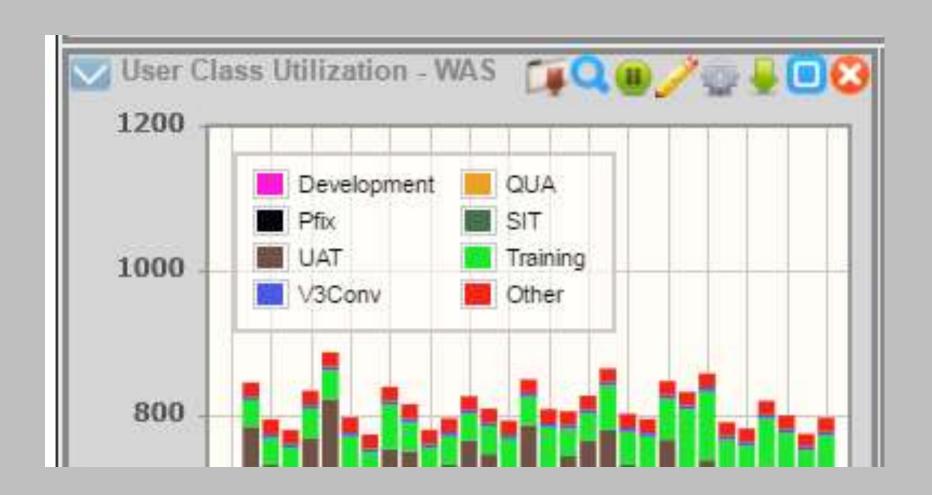
Overall	l Utilization and Capacity	Paging,	Delays and Alerts
100.	Production Logical plus Physical CPU	101.	Paging / User Paging
102.	Production Logical CPU	103.	Delay Analysis (non Graphical)
104.	Production Logical CPU and Paging	105.	<u>Alerts</u>
106.	Physical CPU	107.	CPU Analysis - PROD
108.	Production and Non-Production CPU	109.	CPU Analysis - nonProd
110.	<u>Production Business Rules</u>	111	
112.	Non-Production CPU and Paging	lick	
114.	Non-Production Logical plus Physical CPU	115.	About zVIEW/Help
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zVIEW - z/VM Admin (ZVME1D) HealthPlan Services

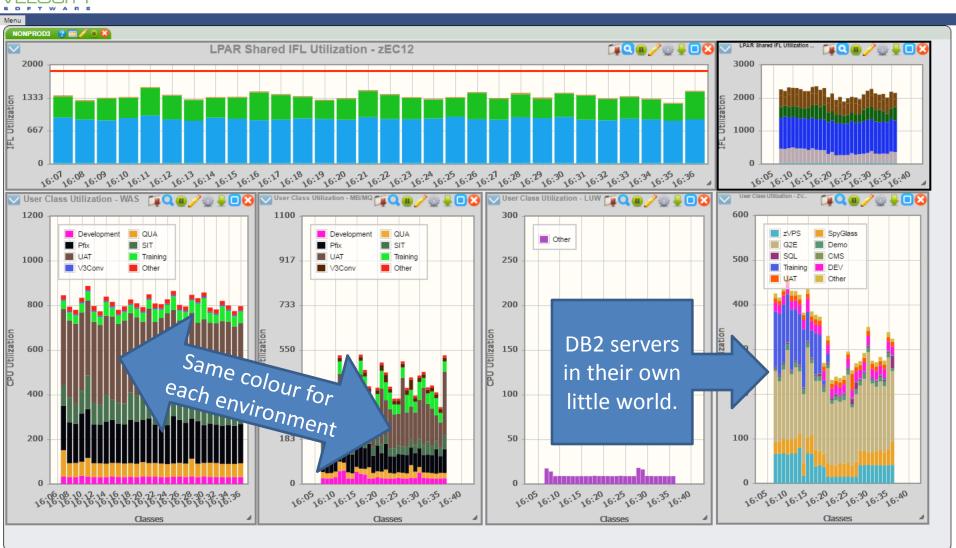


Non producton Classes





zVIEW - z/VM Admin (ZVME1D) HealthPlan Services



Who uses this stuff?

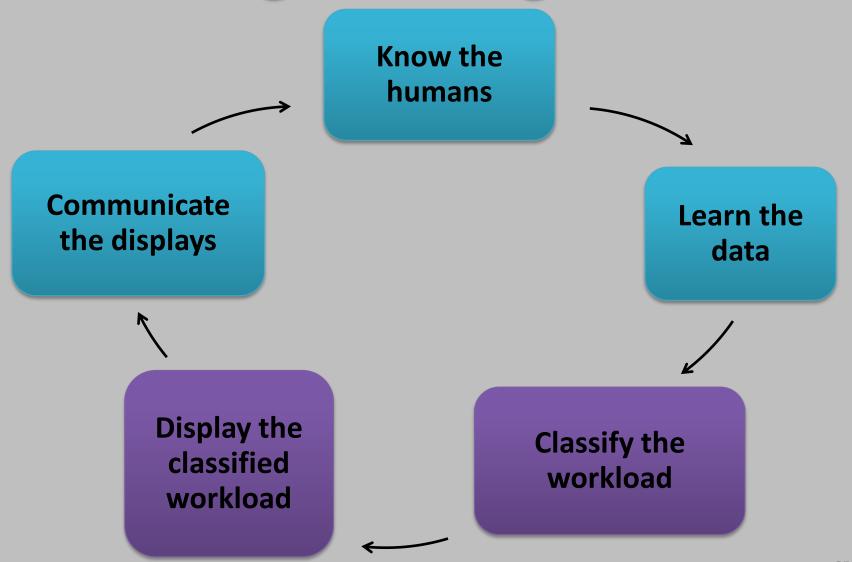
"Mission Control"

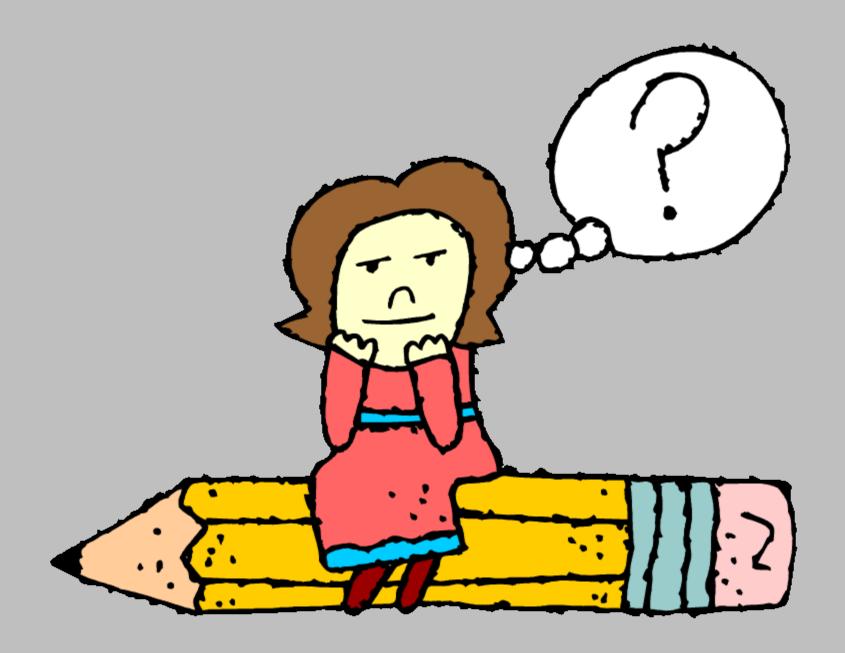


"Mission Control"



Pulling it all together





"Anyone who isn't confused really doesn't understand the situation."

Edward R. Murrow

Good day and good luck